

## IDENTITY & ACCESS MANAGEMENT: GLOBAL ACTIVE DIRECTORY MIGRATION

“ICC brought Microsoft Identity Management expertise to Cardinal Health’s global Active Directory migration, delivering it on-schedule and on-budget. The new consolidated infrastructure allows Cardinal Health to realize cost efficiencies worldwide.”

*Director at Cardinal Health*

Cardinal Health sought implementation assistance in their largest AD migration, migrating 250 separate domains to one global Active Directory domain. ICC was selected to orchestrate the global migration to a single Active Directory. The resulting structure supports operations on six continents. In addition, ICC created the Cardinal Health Active Directory test lab to test the access compatibility of 1,000 potentially affected applications.



**CardinalHealth**

### INDUSTRY

Healthcare / Distribution

### CUSTOMER PROFILE

Cardinal Health, Inc. (NYSE: CAH) improves the cost-effectiveness of healthcare. Cardinal Health employs more than 30,000 people worldwide.

### BUSINESS SITUATION

Cardinal Health grew to \$81 billion in annual revenue through a series of acquisitions. With over 250 domains, Cardinal Health desired to consolidate to one global domain to reduce technology costs.

### SOLUTION

The ICC Core Infrastructure team architected the 30,000 user Active Directory migration process and created the associated application testing lab.

### BENEFITS

- Reduced Costs
- Greater Agility

### ICC SERVICES

- Microsoft Core Infrastructure
- Identity and Access Management
- Active Directory Migration
- Project Management
- Test Lab Services

### SITUATION

Cardinal Health is an essential link in the health care supply chain, providing medical products and pharmaceuticals to more than 60,000 locations each day. The company is also a leading manufacturer of medical and surgical products, including gloves, surgical apparel and fluid management products.

Cardinal Health has grown aggressively through acquisitions. This growth has brought challenges in managing the 250 separate domains and networks.

This Fortune 500 company engaged ICC to energize a project to consolidate the Active Directory footprint and bring it to completion.

The company also faced hundreds of applications affected by the new structure, and desired a fully functional test lab to provide a quality conversion for each application.

### SOLUTION

ICC was engaged to manage and migrate the global Active Directory. ICC business analysts worked closely with Cardinal Health stakeholders and administrators to define a business strategy that exceeded expectations in delivering a migration environment and application test lab for their global infrastructure.

The migration process was phased by development center. ICC project leaders created operational frameworks and managed scheduling. ICC implemented the complete migration strategy and tested compatibility of a thousand applications for deployment in the new environment.

### RESULTS

Implementing a large, complex Active Directory migration, ICC enabled Cardinal Health to consolidate the support of their user base.

In addition to reducing IT support costs, the consolidated infrastructure sets up Cardinal Health to effectively meet the changing Active Directory needs of their business with each merger and acquisition.

The Cardinal Health Applications Test Lab, created by ICC, provided critical feedback regarding 1,000 Cardinal Health applications affected by an Active Directory migration.

With each step, ICC partnered with Cardinal Health management, tracking progress and delivering the environment on-time and on-budget.



INFORMATION CONTROL CORPORATION:  
IDENTITY & ACCESS MANAGEMENT

Identity and Access Management are at the core of any enterprise system. ICC leads in enabling clients toward secure and seamless access to systems and data, in the corporate datacenter and in the cloud.

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